

## Need to Return/Exchange or get a Refund?

You've received your order yay! But something is not quite right?? At Postie & by WILLA we aim for 100% customer satisfaction, so if you need to send your garment back to us for any reason – simply send your garment(s) to:

**Exchange Department, Postie Fashions Pty Ltd, Private Bag 40, HEIDELBERG WEST VIC 3081**

Our return policy is 14 days from receipt of delivery. The garment should be returned unworn with the swing tickets attached. Should a manufacturing fault appear within 14 days, having followed the correct care instructions, you may choose to exchange your garments or request a refund.

Postage is payable by you when you return the garment to Postie. However, if the garment has a manufacturing fault or your parcel has a packing error, Postie will refund the postage to you. Simply pop the postage receipt in with your return. Postie will pay for postage to return your exchange to you.

Order/Invoice Number: .....

Full Name : ..... Date:.....

Address: ..... Phone:.....  
.....  
.....

Garment(s) Returned		
GARMENT NAME	SIZE	COLOUR

**REASON RETURNED**

Size Change       Colour Change       Changed Mind

Comments.....  
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**To assist us when processing your refund please select PAYMENT METHOD USED when placing your order.**

Credit Card       PayPal       AfterPay       Zip Pay