

Need to Return/Exchange or get a Refund?

You've received your order yay! But is something is not quite right?? At Postie we aim for 100% customer satisfaction, so if you need to send your garment back to us for any reason – simply send your garment(s) to: **Exchange Department, Postie Fashions Pty Ltd, Private Bag 40, HEIDELBERG WEST VIC 3081**

Remember to pop your paperwork or any details relating to your order to ensure faster processing.

Our return policy is 14 days from receipt of delivery. The garment should be returned unworn with the swing tickets attached. Similarly, should a manufacturing fault appear within 14 days having followed the correct care instructions you may choose to exchange your garments or receive a refund.

Postage is payable by you when you return the garment to Postie. However, if the garment has a manufacturing fault or your delivery has a packing error, Postie will refund the postage to you simply pop the postage receipt in with your return. Postie will pay for postage to return your exchange to you

Order/Invoice Number:

Full Name : Date:.....

Address: Phone:.....

Garment(s) Returned		
GARMENT NAME	SIZE	COLOUR

REASON RETURNED

Size Change Colour Change Changed Mind

Comments.....

